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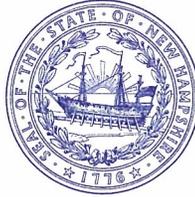
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PUBLIC UTILITIES COMMISSION

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Via regular mail and e-mail

September 7, 2012

Kenneth Nemcovich
Retention and Operations Group dba Surpass, LLC
21 Commerce Park North, Suite 1
Bedford, NH 03110



Re: DM 12-257 Retention and Operations Group dba Surpass, LLC
Natural Gas Aggregator Registration Application
Deficiency Letter

Dear Mr. Nemcovich:

The application for Retention and Operations Group dba Surpass, LLC to register as a natural gas aggregator was received on August 21, 2012. Staff of the New Hampshire Public Utilities Commission (Commission) has completed its initial review of the registration application. The submitted application was incomplete, included incorrect and out-of-date information, and is therefore deficient in its current form.

Retention and Operations Group dba Surpass, LLC should address the following Commission requirements in its registration application:

- Puc 3006.02(a)(3) – The name(s), title(s), business address(es), telephone number(s), and e-mail address(es) of the applicant if other than an individual or of the applicant’s principal(s) if anything other than an individual;
- Puc 3006.02(a)(5) – A copy of the applicant’s authorization to do business in New Hampshire from the secretary of state, if anything other than an individual;
- Puc 3006.02(a)(6) - A list of the CNGSs in New Hampshire through which the applicant may provide service;
- Puc 3006.02(a)(7) – A statement that the applicant is not representing any supplier interest, or a listing of the supplier interest(s) the applicant intends to represent.

Specifically, the applicant’s submitted registration application did not address the requirements of Puc 3006.02(a)(3) or (7), attached an outdated certificate of authorization in (5) while records show its current status is not in good standing, and incorrectly identified the two natural gas local distribution companies regulated by the Commission as CNGSs in (6). Please refer to the approved list of CNGSs on the Commission web page at the following link: <http://www.puc.nh.gov/Gas-Steam/naturalgascompetition.htm>.

In order to complete the registration process, Retention and Operations Group dba Surpass, LLC will need to address the issue referenced above. These requirements should be administratively straightforward to correct. A letter with the updated information should be filed at your earliest convenience to the docket number assigned to this application (DM 12-257).

If you have any questions related to the registration requirements or to your registration application please refer to the registration instructions and checklist located on the Commission web pages at <http://www.puc.nh.gov/Gas-Steam/CNGS-Aggregator%20registration%20application%20instructions%20and%20checklist.pdf> or contact me directly at (603) 271-2434.

Sincerely,



Robert J. Wyatt
Utility Analyst IV, Commission Staff

cc: Docket File